



500 Alakawa St. #114, Honolulu, HI 96817
Tel. (808) 955-1126 | Fax (808) 946-6480
www.ipdhawaii.com

SALES POLICY

1. All orders C.O.D. unless credit has been established.
2. Minimum invoice is \$50. Minimum Factory Special Order is \$100.
3. Standard terms - Net 30 days.
4. A finance charge at the annual percentage rate of 18% per annum (Monthly rate of 1-1/2%) will be applied on all past due accounts.
5. Payments should be made from invoice. Statements will be sent upon request only.
6. Minimum Neighbor Island orders.....\$100.00
7. Minimum Oahu UPS shipped orders.....\$100.00
8. Checks accepted with local I.D. only. A \$35.00 service charge will be added to all returned checks.
9. Special factory orders placed must be picked up immediately upon arrival. (50% Advance payment may be required.)
10. **RETURN POLICY: If you are not satisfied with your purchase, items must be returned within 10/days, from the date of purchase, along with a copy of the invoice. Items must be in resellable condition, in original boxes, and all parts and accessories must be in unopened packages. We cannot accept any item that was previously installed. The restocking charge may vary, depending on the factory. Customers will be responsible for all return freight. Credit is contingent upon factory inspection. No Cash Refunds will be given. A store credit will be issued.**
11. All deposits are non-refundable. Cancellation charges may apply. A credit on account will be issued.
12. All merchandise must be checked before leaving premises. Claims will be handled immediately.
13. Prices are subject to change without notice.
14. Please call your order in so we can have it ready when you get here!!!
15. We reserve the right to refuse service to anyone.

BUSINESS HOURS: Monday-Friday 7:00am-4:30pm